



FACE GROUP

ART YOU CAN WEAR. STORIES YOU CAN FEEL.

EST. 2015

TERMS AND CONDITIONS – FACE GROUP STORE

Company Registration Number: 766220

Last Updated: 9/11/2025

1. General

These Terms and Conditions apply to all purchases made on www.facegroup.ie. By using the website, you confirm you are at least 18 years old or purchasing with consent of a guardian. Face Group may update these Terms at any time.

2. Product Information

We aim for accuracy in product descriptions and images. Colours may vary due to screen display. Products are subject to availability.

3. Orders and Payment

Orders are confirmed only after successful payment. Accepted payment methods are shown at checkout.

4. Shipping

We ship domestically and internationally. Delivery times vary. Shipping fees are non-refundable unless a mistake is made by us. Customers are responsible for providing correct delivery information.

5. Returns & Exchange Policy

Returns are accepted within 48 hours of delivery. Items must be unworn, unwashed, undamaged, and in original packaging. If any label or security tag is removed or tampered with, the return is void. Return shipping costs are the customer's responsibility unless the item received was faulty or incorrect. Custom-made, altered, or sale items are final and cannot be returned.

6. Faulty or Incorrect Items

Report faulty or incorrect items within 24 hours of delivery with photo or video proof. A replacement or refund will be arranged based on availability.

7. Intellectual Property

All branding, images, and designs on this website are property of Face Group and may not be copied or used without permission.

8. Privacy Policy

Personal data collected is used only for order processing and customer support in compliance with GDPR.

9. Limitation of Liability

Face Group is not responsible for indirect losses or delays outside our control. These Terms do not affect your statutory consumer rights.

10. Contact Information

Email: info@facegroup.ie

Website: www.facegroup.ie

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